

## TERMS AND CONDITIONS

HOMESMART INSTALLATIONS LTD HEREBY WARRANTS THAT ANY DEFECT EITHER IN WORKMANSHIP OR IN THE MATERIALS USED FOR THE CONSTRUCTION OF THE PROJECT INSTALLED AT THE ADDRESS SHOWN ON THE FRONT OF THIS CERTIFICATE WILL BE MADE GOOD FREE OF CHARGE FOR A PERIOD OF 10 YEARS COMMENCING FROM THE INSTALLATION DATE, SUBJECT TO THE UNDER NOTED CONDITIONS.

- 1) THE GUARANTEE WILL ONLY TAKE EFFECT IF THE CONTRACT HAS BEEN SATISFACTORILY COMPLETED AND THE CLIENT HAS MADE FULL PAYMENT OF THE INSTALLED VALUE TO THE CONTRACTOR.
- 2) THE GUARANTEE COVERS THE INSTALLATION FOR REASONABLE DOMESTIC USE AND DOES NOT EXTEND TO COVER ANY DAMAGE OR DETERIORATION CAUSED BY, OR RESULTING FROM, ACCIDENT OR MISUSE.
- 3) THE GUARANTEE COVERS THE INSTALLATION UP TO THE AGREED INSTALLED VALUE UP TO TEN YEARS FROM DATE OF INSTALL.
- 4) IN THE EVENT OF A VALID CLAIM, EVERY REASONABLE EFFORT WILL BE MADE TO ENSURE THAT REMEDIAL WORK IS COMPLETED WITHIN TWO WEEKS HOWEVER HOMESMART INSTALLATIONS LTD RESERVE THE RIGHT TO ALLOW 4 WEEKS FOR REMEDIAL WORK TO TAKE PLACE.
- 5) THE GUARANTEE DOES NOT COVER ANY FORM OF DAMAGE, ACCIDENTAL OR OTHERWISE CAUSED TO PERSON OR PROPERTY PRIOR TO, DURING OR AFTER INSTALLATION.
- 6) ANY DAMAGE CAUSED BY SEVERE WEATHER CONDITIONS, FOR EXAMPLE A TREE FALLING IN A STORM AND CAUSING DAMAGE, WILL NOT BE COVERED BY THE WARRANTY, AS THIS WOULD BE COVERED BY THE CUSTOMERS BUILDINGS INSURANCE.
- 7) ALL CLAIMS REGARDING THE PRODUCT ITSELF ARE SUBMITTED THROUGH HOMESMART INSTALLATIONS LTD, DIRECTLY TO THE MANUFACTURER OF THE PRODUCT WHERE DEFECTS ARE COVERED BY THEIR GUARANTEE. WE WILL LIAISE WITH THEM ON YOUR BEHALF. THEIR TERMS AND CONDITIONS CAN BE VIEWED ON THEIR WEBSITE.
- 8) HOMESMART INSTALLATIONS LTD CANNOT BE HELD RESPONSIBLE FOR DEFECTS OR ISSUES SURROUNDING OR CLOSE BY TO THE INSTALLATION AFTER THE CONTRACT IS COMPLETED, INCLUDING BUT NOT LIMITED TO, RAFTER FEET/BOARDING/ TILES/ ROOFING FELT /BRICKWORK ETC.
- 9) IN THE EVENT OF A DEFECT ARISING OR AN ISSUE DUE TO FAULTY WORKMANSHIP, WHICH MAY BE COVERED BY THIS GUARANTEE, FULL WRITTEN DETAILS SHOULD BE SUBMITTED TO HOMESMART INSTALLATIONS LTD WITHIN 14 DAYS OF THE DEFECT, EITHER BY POST OR BY EMAIL TO: [INFO@HOMESMARTINSTALLATIONS.CO.UK](mailto:INFO@HOMESMARTINSTALLATIONS.CO.UK)
- 10) THE TOTAL LIABILITY IN RESPECT OF ALL OR ANY CLAIMS COVERED BY THIS GUARANTEE, SHALL NOT EXCEED THE PRICE OF THE INSTALLATION.
- 11) THIS GUARANTEE IS OFFERED AS AN ADDITIONAL BENEFIT BY HOMESMART INSTALLATIONS LTD AND IN NO WAY AFFECTS ANY PARTIES STATUTORY RIGHTS.



**Assure**  
certification



### HomeSmart Installations Ltd.

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